



Locations for 2-Way Talker Shield

- Teller counters
- Lending Officer desks
- Drive through windows
- Customer Service desks

Safe Communications in Retail Banking Offices

How do you provide a safe environment for staff and customers while enabling communication across a safety shield?



Benefits

- Improved quality of communication between staff and customers including those with hearing loss
- Complies with CDC Guidance for providing a barrier to help prevent spreading of infections from viruses and other airborne diseases without having to wear a mask or respirator
- Provides peace of mind and safety for both parties in a conversation
- Volume controls adjust the sound for any environment
- Enables ADA compliance for those who depend upon hearing aids and cochlear implants

How it works

A speaker and microphone are installed on the front of the shield on the customer side and a speaker and microphone with full audio controls are installed on the staff side.

For those with hearing loss a hearing loop broadcasts an induction loop signal directly to the hearing aid or cochlear implant, enabling clear and confidential discussions.



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